



An Innovative, Customer Focused Company

Techsupport is a dynamic IT company which delivers productivity to customers seeking peak performance from their IT infrastructure. We are passionately committed to doing whatever it takes to help our customers be successful. By applying our insights and experience, we create innovative and custom solutions that offer a smarter way forward for our clients.

In today's rapidly changing global IT environment, where the mandate to provide appropriate solutions has never been greater, we add value by delivering personalized, affordable and practical solutions to help our customers improve their business and service offerings.

Techsupport's promise is to help customers do their jobs better, and offer services faster and more cost effectively. And we deliver on this promise everyday. Organizations ranging from small and medium sized enterprises to large government agencies use our solutions to effectively monitor and manage their IT infrastructure and also to seamlessly upgrade their existing infrastructure with minimal downtime.

Our carefully crafted services portfolio continues to thrive in providing business across East Africa with leading desktop, server, and network management products coupled with hardware deployment, Information security and business continuity solutions. All designed to enable organizations get the most out of their IT infrastructure investment.

AT A GLANCE

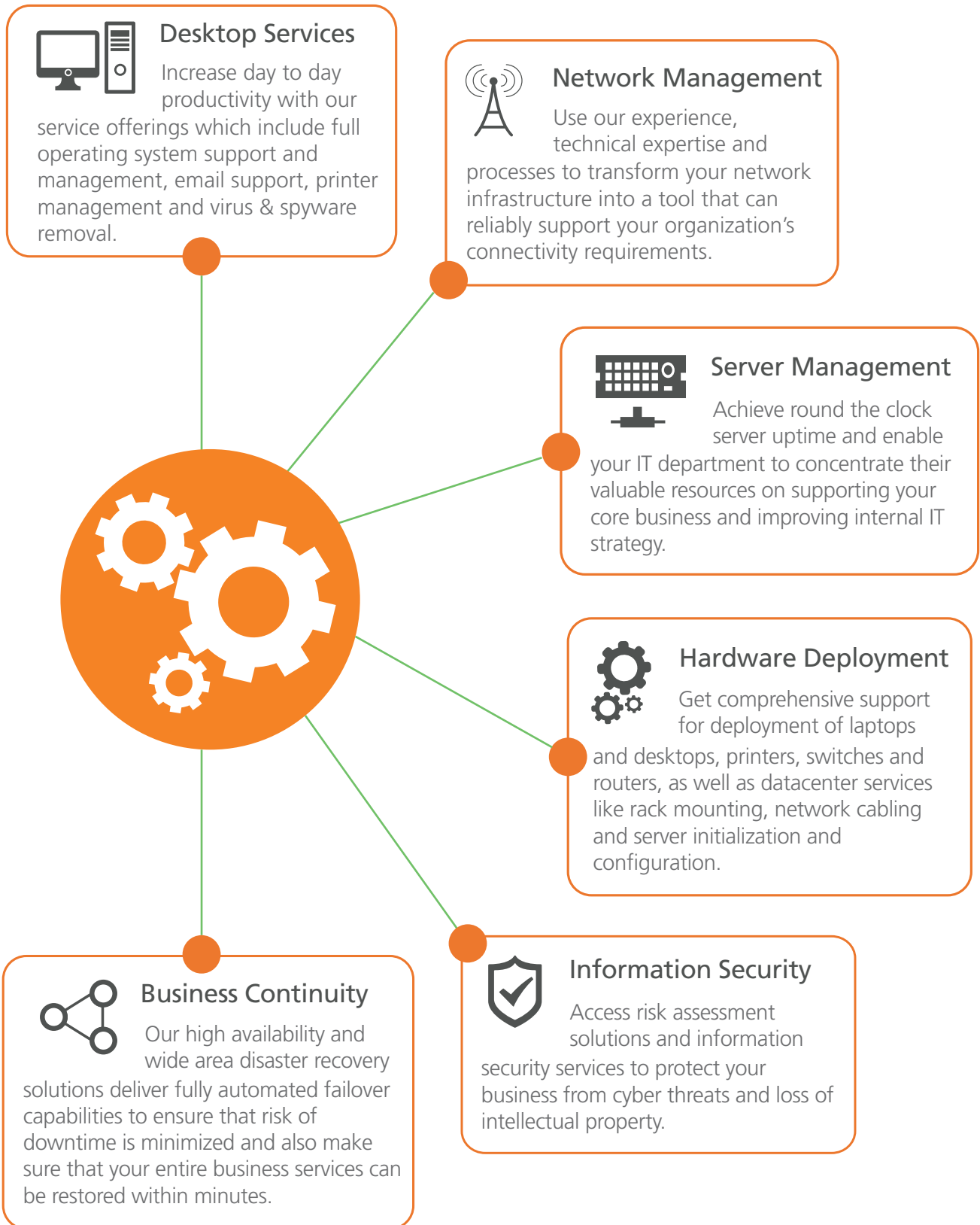
Headquartered in
Dar es Salaam, Tanzania

Anthony Shaw, CEO

Plot 47, Uhuru Road
P.O.Box 10294
Dar es Salaam
Tanzania

techsupport.co.tz

Tailor made to help you overcome your IT challenges



ABOUT TECHSUPPORT

Launched in 2014, Techsupport Limited is a professional IT services company offering a wide range of solutions tailor made to suit our client's IT requirements.

We are committed to delivering ICT solutions that meet the mission critical requirements of various organizations ranging from small and medium sized enterprises to large government institutions.

Our outsourcing service offers your organization a proactive approach that is guaranteed to help you improve productivity and reduce costs.

Our Goal

To provide industry standard solutions for your IT challenges and timely technical support allowing you to concentrate on your core competencies and other strategic objectives.

Our objective

To provide exceptional services that deliver maximum benefit and cost efficiencies by being an integral part of our client's business and a seamless extension of their IT department, and customer care team and to provide these services in a professional, responsive and flexible manner which makes us a value added link between our clients and their respective end customers.

HOW WE SERVE CUSTOMERS

Combining customer focus, 24/7/365 support and industry leading solutions appropriate to our client's requirements is the cornerstone of our service model.

This empowers us to deliver IT solutions that our clients need to fulfill their commitments to end-users in a timely fashion.

Our Core Values

CUSTOMERS are the beginning and the end of everything we do. We understand their needs, exceed their expectations in ways that are meaningful to them, and enable their success.

PEOPLE are our most important asset. To our customers, our people are our company. We attract the best people and create an environment where they reach their full potential.

EXCELLENCE is our enduring aspiration. We take pride in our work and continuously improve.

WINNING is our ultimate goal. We stretch ourselves, we overcome obstacles, we play fair – and we win.

INNOVATION is our passion. With enthusiasm and creativity we develop high impact solutions.

SOLUTION PARTNERS

